# PRODUCT DISCLOSURE SHEET

(Please read and understand this Product Disclosure Sheet together with the general terms and conditions governing the Letter of Credit (LC) before you decide to take up this product. You are required to seek clarification with EXIM Bank's (Bank) Relationship Manager assigned to you on any of the terms and conditions governing the said product. Please ensure that you have fully understood the product and the terms and conditions are suited to your loan and/or business requirement.)



# **Letter of Credit**

### 1. What is this product about?

Letter of Credit (LC) is a commercial letter of credit where we (the Issuing Bank), acts at the request and on the instructions of you (the Importer/Applicant) undertakes to pay your customer (Exporter/Beneficiary) against the compliant of the terms and conditions of the credit.

# 2. What do I get from this product?

LC Amount	As per contract requirement but maximum up to the value of the exporter pro-forma invoice.	
Currency	Acceptable currencies are USD, EURO, RM and other appropriate currencies.	
Tenure	As per contract requirement subject to our approval	

#### 3. What are my obligations?

You are required to pay the Bank's standard fees and charges related to the types of services provided by us.

#### 4. What are the fees and charges I have to pay?

No.	Type of Fees and Charges	Quantum
1.	Issuance Commission	0.1% per month or part thereof for validity of LC, Min: RM100
2.	Amendment	
	Extension of validity date	0.1% per month or part thereof for the extended period, Min: RM100
	Increase in amount	0.1% per month or part thereof for the incremental value, Min: RM100
	Other amendments	Flat: RM50
3.	Cancellation	RM50 flat
4.	Discrepancy fee for documents presented under our LC	
	<ul><li>Flat (per presentation)</li><li>For Foreign denominated LC</li></ul>	RM50 for RM denominated LC     USD50 equivalent
5.	Handling fee for issuance and amendment of LC in hardcopy i.e. mode of transmission is mail/courier (applicable to all types of LC)	RM100
6.	Variation of Facility Terms and Condition	Min.RM300 (Not applicable to SME Customer)

Please request from your Relationship Manager for the Bank's Standard Fees and Charges on Conventional Products and Services. If there are any changes in fees and charges that are applicable to your facility, the Bank will notify you at least 21 calendar days prior to the effective date of implementation.

#### 5. What if I fail to fulfill my obligation?

The Letter of Credit will not be issued.

# 6. What if I fully settled the loan before its maturity?

Not applicable.

#### 7. Do I need insurance coverage?

You are required to assign the insurance policy (ies) to us as one of the collaterals accepted by us.

#### 8. What are the major risks?

You are exposed to some difficulty in doing business in the international market.

#### 9. What do I need to do if there are changes to my contact details?

- a) It is important that you inform the Bank of any changes to your contact details to ensure that all correspondences reach you in a timely manner.
- b) You may inform the Bank such changes via various channels of communication such as the website or call centre at 03-2601 2000.

#### 10. Where can I get an assistance and redress?

If you wish to complaint on the product or services provided by us, you may contact us at:

Head, Corporate Communication Department Export-Import Bank of Malaysia Berhad Level 1, EXIM Bank, Jalan Sultan Ismail, 50250 Kuala Lumpur, Malaysia

Tel: +603-26012000 Fax: +603-26012469 Website: www.exim.com.my If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:

Blok D, Bank Negara Malaysia,

Jalan Dato' Onn, 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: +603-2174 1515

Email: bnmtelelink@bnm.gov.my

# 11. Where can I get further information?

Additional information on Letter of Credit is available at our office and corporate website: <a href="www.exim.com.my">www.exim.com.my</a>
If you have any enquiries, please contact us at:

# EXPORT-IMPORT BANK OF MALAYSIA BERHAD

Level 1, EXIM Bank, Jalan Sultan Ismail,

50250 Kuala Lumpur, Malaysia

Tel: +603-26012000 Fax: +603-26012469

# 12. What are other types of Letter of Credit products available?

- Letter of Credit
- Letter of Credit Advising
- Letter of Credit Collection
- Letter of Credit Confirmation
- Standby Letter of Credit
- Letter of Credit Transfer

<u>IMPORTANT NOTE:</u> LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU FAIL TO SERVICE YOUR PAYMENT FOR THE FACILITY ON DEMAND

The information provided in this disclosure sheet is valid as at 30 July 2021.