

PRODUCT DISCLOSURE SHEET



Letter of Credit Collection

(Please read and understand this Product Disclosure Sheet together with the general terms and conditions governing the Letter of Credit Collection (LCCo) before you decide to take up this service. You are required to seek clarification with EXIM Bank's (Bank) Relationship Manager assigned to you on any of the terms and conditions governing the said product. Please ensure that you have fully understood the product and the terms and conditions are suited to your loan and/or business requirement.)

1. What is this product about?

Letter of Credit Collection (LCCo) is a service provided by us in handling the export documents as required by the credit on behalf of you and present it to the Issuing Bank for payment or acceptance.

2. What do I get from this product?

- You are given an assurance that your documents as required under Letter of Credit has been presented to us with instructions of payment to ensure that the payment will be made in timely manner.
- You may request us to check your documents in order to avoid dishonor of payment by the Issuing Bank due to discrepant in your presentation.
- Enable you to prepare and resubmit any document which is discrepant before it presented to the Issuing Bank.

3. What are my obligations?

- Pay the related service charges i.e. collection commission, courier charges and document checking fee.
- Present a complete and comply set of documents within the period of presentation.

4. What are the fees and charges I have to pay?

Where applicable;

No.	Type of Fees and Charges	Quantum
1.	Inward Bills - Usance (LC) <ul style="list-style-type: none">Acceptance commission (charged upon acceptance)	0.1% per month or part thereof, Min: RM100
2.	Checking fee for documents under export LC	Flat: RM100
3.	SWIFT Charges	RM70
4.	Postage / Delivery Charges <u>Local Party</u> <ul style="list-style-type: none">Normal MailRegistered MailCourier / Hand delivery <u>Foreign Party</u> <ul style="list-style-type: none">Normal MailRegistered Mail Courier	Min.RM3 Min.RM6 Min.RM7 Min.RM4 Min.RM8 Min.RM50 – varies based on location

Please request from your Relationship Manager for the Bank's Standard Fees and Charges on Conventional Products and Services. If there are any changes in fees and charges that are applicable to your facility, the Bank will notify you at least 21 calendar days prior to the effective date of implementation.

5. What if I fail to fulfill my obligation?

Not applicable.

6. What if I fully settle the loan before its maturity?

Not applicable.

7. Do I need insurance coverage?	
Not applicable.	
8. What are the major risks?	
<ul style="list-style-type: none"> You might be exposed to transit risk associated with the physical movement of the documents require under Letter of Credit. Possibility of Issuing Bank's dishonor due to discrepancy in the presentation. 	
9. What do I need to do if there are changes to my contact details?	
<p>a) It is important that you inform the Bank of any changes to your contact details to ensure that all correspondences reach you in a timely manner.</p> <p>b) You may inform the Bank such changes via various channels of communication such as the website or call centre at 03-2601 2000.</p>	
11. Where can I get an assistance and redress?	
<p>If you wish to complaint on the product or services provided by us, you may contact us at:</p> <p>Head, Corporate Communication Department Export-Import Bank of Malaysia Berhad Level 1, EXIM Bank, Jalan Sultan Ismail, 50250 Kuala Lumpur, Malaysia Tel: +603-26012000 Fax: +603-26012469 Website: www.exim.com.my</p>	<p>If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:</p> <p>Blok D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: +603-2174 1515 Email: bnmtelelink@bnm.gov.my</p>
12. Where can I get further information?	
<p>Additional information on Letter of Credit Collection is available at our office and corporate website: www.exim.com.my</p> <p>If you have any enquiries, please contact us at: EXPORT-IMPORT BANK OF MALAYSIA BERHAD Level 1, EXIM Bank, Jalan Sultan Ismail, 50250 Kuala Lumpur, Malaysia Tel: +603-26012000 Fax: +603-26012469</p>	
13. What are other types of Inward Letter of Credit services available?	
<ul style="list-style-type: none"> Letter of Credit Confirmation Letter of Credit Transfer Letter of Credit Advising 	
IMPORTANT NOTE: LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU FAIL TO SERVICE YOUR PAYMENT FOR THE FACILITY ON DEMAND	

The information provided in this disclosure sheet is valid as at 30 July 2021.